



## Breakfast with Santa

### FREQUENTLY ASKED QUESTIONS

#### **When do I receive my tickets?**

This is a ticketless event. Your registration is recorded and will be under the name of the purchaser.

#### **Am I able to register the day of the event?**

No, no registrations/tickets can be purchased the day of the event

#### **Where do I park?**

Please Park in the Gilbert Elementary School parking lot. Do not park in the small lot on the north side of the museum off Elliot.

#### **Where will I enter the event?**

The only entrance into the event is through the gate from the Gilbert Elementary School parking lot. You will be entering the event through the gate on the West side of the courtyard on the Museum complex. Do NOT enter through the front of the museum.

#### **Can I take photos and video?**

YES! Please make sure to bring your own phone or camera to get a picture with Santa himself!

#### **Will the event still take place if it rains?**

Yes, the event will take place rain or shine. In the chance that it does rain all activities will be moved inside the museum.

#### **How should I dress for Breakfast With Santa?**

This is an outdoor event, please dress accordingly, it will be chilly! We encourage festive holiday attire.

#### **Are pets allowed at Breakfast With Santa?**

No pets allowed.

#### **Is smoking allowed at Breakfast With Santa?**

Ours is a non-smoking campus.

#### **Will you have highchairs or booster seats available?**

We will not have highchairs nor booster seats available.

#### **I am unable to attend, can I get a refund for my ticket?**

No refunds are given for unused tickets.

#### **Will breakfast be served the entire morning?**

Yes! We will be serving our delicious breakfast meal the entire morning so feel free to arrive at Breakfast With Santa any time after 8:30am. Typically, the event is more crowded earlier in the morning.

#### **Does everyone need a ticket to attend?**

Yes, everyone who wishes to enter the gates and experience the wonder and joy of Breakfast With Santa 2022 will need to pre-purchase a ticket. The exception is children under the age of 2, they do not need a ticket for entry but still must be registered.

#### **Am I able to drop my children off that morning?**

No, all child(ren) must be accompanied by an adult(s). This event is designed to be extremely family friendly and encourages generations to do life together. There will not be dedicated child supervision provided the morning of the event.